

Protocol Workshop

Tuesday, February 27, 2024 9:00 am – 3:30 pm Ottawa City Hall, 110 Laurier Avenue West Ottawa, Ontario, Canada

8:00 am Registration ~ Jean Pigott Place, Ottawa City Hall

Continental breakfast served

9:05 am Territorial Welcome ~ Andrew S. Haydon Hall

➤ Elder Claudette Commanda, Algonquin Anishinaabe from the Kitigan Zibi Anishinabeg First Nation, and Chancellor of the University of

Ottawa

9:10 am Welcoming Remarks and Housekeeping ~ Andrew S. Haydon Hall

Arnold McLean, Chief of Protocol, City of Ottawa

9:15 am Welcome to City Hall ~ Andrew S. Haydon Hall

His Worship Mark Sutcliffe, Mayor of the City of Ottawa

9:30 am Flag Raising Ceremony for the Embassy of the Dominican Republic ~

Marion Dewar Plaza (outdoors)

His Worship Mark Sutcliffe, Mayor of the City of Ottawa, and Mr. Erick Augusto Bernard Mateo, Counsellor, and Chargé d'Affaires,

Embassy of the Dominican Republic

10:00 am Break ~ Jean Pigott Place

10:30 am Flag and Precedence Protocols ~ Andrew S. Haydon Hall

Carmen Barcena, Head Ceremonial and Protocol Services, Public

Services and Procurement Canada

11:30 am Introduction of PDI-POA ~ Andrew S. Haydon Hall

Catherine M. Wilson, President, Protocol & Diplomacy International

- Protocol Officers Association

12:00 pm Networking Luncheon ~ Jean Pigott Place



1:15 pm How Protocol Facilitates the Work We Do ~ Andrew S. Haydon Hall Panelists

- Her Excellency Reem Alkhaled, Ambassador of the State of Kuwait to Canada
- ➤ Her Excellency Ines Coppoolse, Ambassador of the Kingdom of the Netherlands to Canada
- Her Excellency Romy Vasquez Morales, Ambassador of the Republic of Panama to Canada

Moderator: Ian F. Smith, Protocol Advisor, City of Ottawa

2:15 pm Break ~ Jean Pigott Place

2:30 pm Ask the Experts ~ Andrew S. Haydon Hall

Panelists

- Sébastien Carrière, Chief of Protocol of Canada
- Aretha Phillip, Chief of Protocol, City of Toronto
- > Catherine M. Wilson, President, PDI-POA

Moderator: Sherine Daryanani, Special Events and Protocol Officer,

Office of the President, University of Toronto

3:25 pm Wrap up and Conclusion

